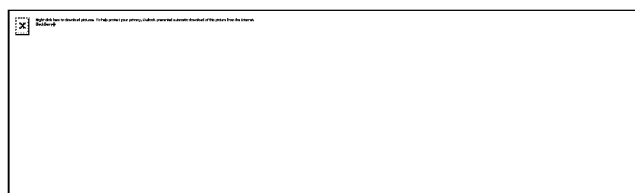


From: BlackBerry <BlackBerry@e.blackberry.com>
Sent: Wednesday, February 27, 2013 8:17 AM
To: Hanchett, James (DPH)
Subject: Your opinion on BlackBerry products is important to us



[View Online](#)

Your feedback is important to us!

Hello,

BlackBerry® values your opinions and would appreciate your participation in our survey. Your participation will be very helpful to our efforts to improve BlackBerry products and services. With your feedback and assistance we will be able to better serve you, our valued customer.

The online survey, conducted by independent research firm, Mindwave Research, Inc., will take approximately 10 minutes to complete. Simply click on the button below to start your survey.

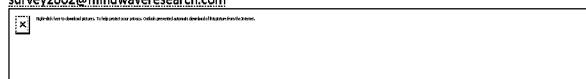
Take the Survey

If you are not automatically directed to the survey, copy and paste the following link into your browser address bar:
http://s.mindwaveresearch.com/?s=s2002&RID=US150442677&SAMP_SOURCE=75&PT=6&SP=4&TC=6&OT=2&ST=3&LA=1

All individual responses and contact information will be kept completely confidential and results will only be used in aggregate. You will NOT receive any sales solicitations as a result of your participation in this survey.

Thank you for your feedback.

If you have any questions about the survey, please send an email to Mindwave Research at:
survey2002@mindwaveresearch.com



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